

# WINE INTELLIGENCE WINE LABEL DESIGN: AUSTRALIAN MARKET

DECEMBER 2020



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# INTRODUCTION



What is a wine label for? Beyond the legal requirements that must be met for a product to be sold, a wine's label is the canvas by which a producer can convey feelings, ideas and associations. These feelings are crucial at two moments in a wine's life. The first, when picking a product up from a crowded shelf, requires the label to stand out and be noticed – in a positive way. The second, at a consumption occasion, requires the label to fit with the mood and support the role that the wine is destined to play in that occasion.

Given the complexity of these demands, it is little wonder that label design carries such importance in the wine category, far more than many producers (and consumers) would like to admit. The wine industry may convince itself that the underlying quality of a product will normally be a good guide to its success in a competitive marketplace. However, what happens if several products meet a perceived quality threshold? If other purchase cues, such as price and wine style are also similar, what wins the sale? In the end, when there is no other differentiating factor, the label may prove to be the X factor.

The language of labels, and what consumers are looking for, is becoming more familiar to the more astute brand owners around the world. This, the first of our new-look Label Design Reports, focused on the Australian market, showcases new archetype designs prepared by Amphora Design, a leading wine label design house.

The first impression of the findings of this report may give some readers pause. Wine consumers in Australia (and elsewhere) are generally seeking reassurance in what they buy and drink. There is an innate reluctance to buy into the avant-garde, and a natural affinity to what one might classify as 'old school' wine values. Aggressive designs might achieve standout on shelf, the first of the requirements for success as outlined above. And yet they may stumble when it comes to the second – the fit with consumer needs. Thus, the label designer must tread a careful path. Distinctiveness wins attention, but it must reassure, that is be 'central' to the category conventions, to win the order.

Fortunately, there is some room for creativity. As this report demonstrates, not all consumer segments see labels in the same light. Crucially, and shown for the first time in this new-look report, there is also a difference between designs for red and white wine. Consumer preferences seem to be more heterogenous when it comes to white wines compared with red wines. This may arise from the type of consumer that tends to buy white more than red; equally, it seems influenced in part by the role that a red wine might need to play – more typically with food, and possibly more likely in a social setting.

# WINE INTELLIGENCE WINE LABEL CATEGORIES IN THE AUSTRALIA MARKET

FARRINGTONS

CHARDONNAY

#### From our research, wine labels in Australia can be classified into 14 categories



E



Prestige



**Stately Classic** 



**Classic Text** 

F



**Simple Bold** 





SHIRAZ







**Modern Graphic** 



#### Artisan / Vintage

#### Elegant

# WINE INTELLIGENCE WINE LABEL CATEGORIES IN THE AUSTRALIA MARKET

#### From our research, wine labels in Australia can be classified into 14 categories





Boutique

FARRINGTON

CHARDONNAY



Distinctive



**Bold Text** 





Surrealist











People

#### Simple Contemporary

**Bright** 



#### Questions asked in the Wine Intelligence Vinitrac<sup>®</sup> in Vinitrac Australia, October 2020 amongst 1,000 Australian regular wine drinkers\* (drink wine at least once per month)

#### 1 Appeal How appealing do you find the following wines on a scale from 1 to 5, where 1 = "Very unappealing" and 5 = "Very appealing"? 2 Intent to purchase How likely would you be to buy each of these wines if they were available where you usually buy wine at a price suitable to you? Please answer on a scale from 1 to 5 where 1 = "Very unlikely" and 5= "Very likely" 3 **Price expectations** How much would you expect each of these bottles of wine to cost at the store where you typically buy wine? 4 Quality expectations What would you expect the quality of each of these wines to be? 5 Imagery Below you will see a list of statements and words that could be used to describe each wine. Please indicate which words or statements below you think are the most appropriate to describe each bottle

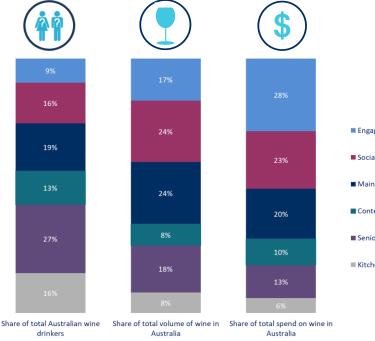
\*Note: Red and white wine label designs were tested separately with representative samples of Australian regular wine drinkers. Label designs were also shown in a randomised, rotating order to avoid response bias



### **SEGMENT DEFINITIONS**



#### WINE INTELLIGENCE AUSTRALIAN PORTRAITS





**Engaged Explorers**: Frequent and involved wine drinkers, high spenders typically in their 30s and 40s

**Social Newbies**: Youngest segment, more likely to drink wine in onpremise and social settings and seek advice

**Mainstream Matures**: Over-45s with high levels of wine knowledge, more value-oriented

**Contented Treaters:** Younger, female biased, low-frequency wine drinkers who tend to spend a bit more

**Social Bargain Hunters**: Older, knowledgeable drinkers purchasing a narrow repertoire at low prices

**Kitchen Casuals**: Infrequent wine drinkers who tend to look for lowest prices in a limited repertoire

Gen-Z: Regular wine drinkers aged 18-24

Millennial: Regular wine drinkers aged 25-39

Gen-X: Regular wine drinkers aged 40-54

Boomer: Regular wine drinkers aged 55+

#### AGE COHORTS



Net index scores calculated as follows:

- Net label appeal = % consumers who found the label design more appealing minus % consumers who found the label design less appealing
- Net quality expectation = % consumers who found the label design high quality minus % consumers who found the label design low quality
- Net intent to purchase = % consumers who would be more likely to purchase the label design minus % consumers who would be less likely to purchase the label design

Label designs with higher net scores are coded in shades of green and those with lower net scores coded in shades of red

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# **KEY FINDINGS: RED LABEL DESIGNS PERFORMANCE (1/2)**

Ranking based on net intent to purchase





Net intent to purchase	1st	57	2nd	51	3rd	47	4th	41	5th	38	=6th	35	=6th	35
Net label appeal	=2nd	67	=2nd	67	5th	61	1st	71	6th	50	4th	65	8th	48
Net quality expectation	1st	85	3rd	62	2nd	67	5th	55	6th	54	7th	52	9th	48
Price expectation	1st	\$19.08	8th	\$17.17	2nd	\$17.66	6th	\$17.25	5th	\$17.26	10th	\$16.85	9th	\$16.99

# **KEY FINDINGS: RED LABEL DESIGNS PERFORMANCE (2/2)**

Ranking based on net intent to purchase





# KEY FINDINGS: RED LABEL DESIGNS IMAGERY

More successful labels for red wine tend to combine a sense of tradition, elegance and stylishness



# Label imagery: Red label designs (1/2)

% who associated the following statements with each label Base = All Australian regular wine drinkers (n=1,000)

		57	51	47	41	38	35	35	Net intent to purchase
			Farringtons SUIRAZ	EARRINGTONS ESTATE SHIRAZ Guid Cutus Herbe	FARRINGTONS	FA RINGTUNS MILLION	FARRINGTONS SHIRAZ	Hamatoon S 1RD L	-
Rank 2020		Prestige	Elegant	Stately Classic	Bright	People	Distinctive	Modern Graphic	
	n=	1,000	1,000	1,000	1,000	1,000	1,000	1,000	
1	Good for everyday drinking	19%	27%	26%	25%	24%	24%	25%	
2	Modern	23%	26%	19%	30%	19%	28%	30%	
3	Stylish	26%	22%	19%	27%	18%	19%	23%	
4	Good for special occasions	25%	22%	22%	21%	19%	18%	21%	
5	Traditional	24%	17%	27%	10%	27%	14%	15%	
6	Trustworthy	20%	18%	18%	14%	16%	17%	17%	
7	Elegant	27%	19%	19%	23%	14%	14%	21%	
8	Fun	10%	16%	9%	25%	9%	20%	11%	
9	Sophisticated	27%	19%	17%	15%	12%	12%	19%	
10	Innovative	14%	10%	10%	13%	15%	15%	16%	
11	Sustainable	10%	13%	8%	14%	16%	16%	12%	
12	Cheap	6%	9%	4%	11%	6%	11%	10%	
13	Boring	9%	5%	12%	4%	9%	8%	10%	
14	Outdated	6%	4%	8%	6%	10%	7%	9%	
14	None of the above	6%	8%	7%	7%	9%	7%	7%	

# KEY FINDINGS: RED LABEL DESIGNS IMAGERY

Labels that score less well on trust, elegance and sophistication tend to struggle to achieve strong likelihood to buy scores for red wine



# Label imagery: Red label designs (2/2)

% who associated the following statements with each label Base = All Australian regular wine drinkers (n=1,000)

		31	31	29	22	20	19	18	Net intent to purchase
		FAR RING TONS SHIRA2 2015	FAREINGTONS SHIRAZ		PARRINGTONS	FARRINGTONS SHIFAZ 2019	FARRINGTONS	HOOKLINE Shiraz	
Rank 2020		Bold Text	Boutique	Classic Text	Artisan / Vintage	Simple Bold	Surrealist	Simple Contemporary	
	n=	1,000	1,000	1,000	1,000	1,000	1,000	1,000	
1	Good for everyday drinking	28%	24%	24%	20%	23%	27%	29%	
2	Modern	28%	24%	17%	19%	19%	25%	28%	
3	Stylish	14%	21%	17%	21%	14%	16%	13%	
4	Good for special occasions	17%	20%	18%	19%	15%	14%	13%	
5	Traditional	14%	13%	28%	20%	21%	12%	10%	
6	Trustworthy	18%	15%	17%	15%	17%	15%	13%	
7	Elegant	10%	17%	16%	16%	14%	11%	7%	
8	Fun	14%	24%	7%	11%	9%	21%	26%	
9	Sophisticated	11%	12%	13%	17%	13%	9%	8%	
10	Innovative	12%	13%	9%	10%	10%	12%	14%	
11	Sustainable	12%	14%	12%	10%	12%	10%	11%	
12	Cheap	12%	12%	8%	11%	12%	13%	16%	
13	Boring	13%	7%	15%	11%	16%	11%	10%	
14	Outdated	6%	7%	9%	17%	10%	7%	8%	
14	None of the above	8%	9%	9%	7%	8%	10%	8%	

# **KEY FINDINGS: WHITE LABEL DESIGNS PERFORMANCE (1/2)**

Ranking based on net intent to purchase





# **KEY FINDINGS: WHITE LABEL DESIGNS PERFORMANCE (2/2)**

#### Ranking based on net intent to purchase





# **KEY FINDINGS: WHITE LABEL DESIGNS IMAGERY**

#### White wine labels require a feeling of stylish, elegant modernity to be more successful



### Label imagery: White label designs (1/2)

% who associated the following statements with each label Base = All Australian regular wine drinkers (n=1,000)

		35	35	33	32	28	24	22	Net intent to purchase
		FARRINGTONS CHARDONNAY		Farringtons CHARDONNAY	FARRINGTONS ISTATI CHARDONNAY July July	FAREINGTONS	FARRINGTONS GHARDONNAY	remandaria er anderen a	
Rank 2020		Bright	Prestige	Elegant	Stately Classic	Boutique	Distinctive	Modern Graphic	
	n=	1,000	1,000	1,000	1,000	1,000	1,000	1,000	
1	Good for everyday drinking	26%	20%	31%	25%	26%	29%	25%	
2	Modern	28%	20%	27%	17%	26%	25%	27%	
3	Stylish	29%	24%	25%	20%	24%	20%	26%	
4	Good for special occasions	22%	24%	21%	21%	21%	17%	16%	
5	Trustworthy	17%	22%	19%	18%	18%	17%	17%	
6	Elegant	23%	25%	21%	22%	21%	13%	22%	
7	Traditional	9%	22%	14%	28%	10%	11%	11%	
8	Sophisticated	17%	24%	15%	18%	16%	11%	18%	
9	Fun	20%	10%	16%	9%	22%	21%	11%	
10	Innovative	15%	12%	16%	10%	13%	12%	13%	
11	Cheap	11%	7%	9%	8%	11%	12%	12%	
12	Sustainable	16%	9%	13%	9%	13%	16%	10%	
13	Boring	6%	9%	7%	12%	7%	8%	11%	
14	Outdated	6%	9%	7%	9%	6%	7%	8%	
14	None of the above	9%	10%	10%	9%	9%	10%	9%	

# **KEY FINDINGS: WHITE LABEL DESIGNS IMAGERY**

White wine labels that do less well tend to struggle to establish trustworthiness, or a feeling of sophistication



# Label imagery: White label designs (2/2)

% who associated the following statements with each label Base = All Australian regular wine drinkers (n=1,000)

		18	15	11	6	2	-1	-10	Net intent to purchas
		EARCHARTER PARTINGTONS PARTIN	FARINGTONS	En RINGELINS ESCHEDERS	H <sup>©</sup> OKLINE Chardonnay	FARRINGTONS CHARDONNAT 2015 The 716	FARRINGTONS	FAR RING TONS CHARONNAL 2015	
Rank 2020		Classic Text	Artisan / Vintage	People	Simple Contemporary	Simple Bold	Surrealist	Bold Text	
	n=	1,000	1,000	1,000	1,000	1,000	1,000	1,000	
1	Good for everyday drinking	26%	21%	29%	29%	26%	28%	24%	
2	Modern	17%	17%	22%	25%	16%	20%	22%	
3	Stylish	17%	21%	15%	13%	14%	13%	14%	
4	Good for special occasions	18%	18%	15%	10%	15%	14%	13%	
5	Trustworthy	19%	16%	18%	14%	16%	14%	14%	
6	Elegant	17%	17%	11%	9%	11%	11%	10%	
7	Traditional	26%	23%	19%	11%	18%	14%	17%	
8	Sophisticated	16%	18%	11%	9%	12%	11%	10%	
9	Fun	9%	8%	11%	22%	9%	18%	9%	
10	Innovative	13%	11%	14%	14%	11%	13%	13%	
11	Cheap	9%	10%	10%	18%	13%	14%	17%	
12	Sustainable	11%	9%	11%	10%	9%	11%	9%	
13	Boring	12%	11%	13%	10%	16%	14%	16%	
14	Outdated	8%	15%	12%	7%	13%	8%	9%	
14	None of the above	10%	10%	10%	10%	11%	11%	11%	

# **KEY FINDINGS: TOP 5 RED AND WHITE LABEL DESIGNS**

#### Ranking based on net intent to purchase





Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

# **KEY FINDINGS: PRESTIGE LABEL PERFORMANCE**

#### **Dominant characteristics:**

- Colour: Heavy use of metallic colours, particularly gold, on a black background
- **Rendering:** Occasional use of line drawings (non-photorealistic rendering)
- Image: If used, crests, logo, heraldry
- Typography: Mostly Serif fonts and upper case lettering coupled with cursive styles
- **Text:** Clear winery and / or brand name with focus on varietal, region and vintage

Red	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	57	67	85	\$19.08
Rank	1st	=2nd	1st	1st
White	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	35	56	63	\$18.03
Rank	=1st	4th	1st	1st



Key association	s <mark>(Red)</mark>	Key associations (White)			
Elegant	27%	Elegant	25%		
Sophisticated	27%	Good for special occasions	24%		
Stylish	26%	Sophisticated	24%		

Ranking based on intent to purchase

Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers





vinitrac.)



# **KEY FINDINGS: ELEGANT LABEL PERFORMANCE**

#### Dominant characteristics:

- Colour: Minimal colour with significant white space dominating the label. If colour is used, it is used as a singular feature of the label
- Rendering: Hand-rendered to convey a sense of authenticity and genuineness
- Image: Simplistic and often conveys the winery's story. It is a major feature of the label
- **Typography:** Clean, easy-to-read fonts that are predominately black
- Text: Focus is on the winery brand, supported by varietal, region and the vintage

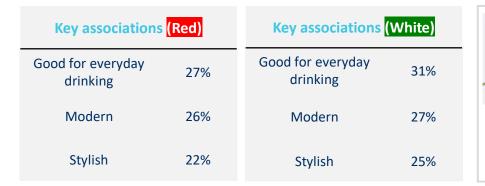
Red	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	51	67	62	\$17.17
Rank	2nd	=2nd	3rd	8th
White	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	33	65	50	\$16.86
Rank	3rd	2nd	3rd	5th





SONGBIRD

3rd



Ranking based on intent to purchase

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers





vinitrac.

# **KEY FINDINGS: STATELY CLASSIC LABEL PERFORMANCE**

#### **Dominant characteristics:**

- Colour: Limited colour palette: predominantly white label with black detail and a brighter accent colour such as red
- Rendering: If used, line drawings typically simple and relatively small. Embossing may be used to add a classic feel
- Image: Very few images used, but occasionally landscapes, especially vineyards or estates
- **Typography:** Mainly black font, but some use of brighter accent colours (typically highlighting the brand or varietal). Serif and cursive fonts, some use of italics, capital letters and numbers
- Text: Presence of text used to add visual perception of quality. Wine name and varietal dominate

Red	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	47	61	67	\$17.66
Rank	3rd	5th	2nd	2nd
White	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	32	51	52	\$17.22
Rank	4th	6th	2nd	2nd

Key associations (White)

28%

25%

22%

Traditional

Good for everyday

drinking

Elegant



3rd



**∆**th

ESTATE

2019



Ranking based on intent to purchase

Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers

27%

26%

22%

Key associations (Red)

Traditional

Good for everyday

drinking

Good for special

occasions

# **KEY FINDINGS: BRIGHT LABEL PERFORMANCE**

#### Dominant characteristics:

- Colour: Very bright colours that are sometimes offset by white labels or colour of bottle and wine (when used for white or rosé wine)
- Rendering: Occasional use of line drawings (non-photorealistic rendering) sometimes etched directly onto bottle. Metallic type sometimes used
- Image: Images of botanicals or nature often used

Key associations (Red)

Modern

Stylish

Fun

- Typography: Type of font depends on branding sans serif, serif and hand-written style all used
- Text: Minimal text other than brand, varietal, vintage and region

Red	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	41	71	55	\$17.26
Rank	4th	1st	5th	6th
	Intent to		Quality	Price
White	purchase	Label appeal	expectation	expectation
Net score	35	74	48	\$17.07
Rank	=1st	1st	4th	3rd

Key associations (White)

29%

28%

26%

Stylish

Modern

Good for everyday

drinking







CHARDONNAY

vinitrac.)

Ranking based on intent to purchase

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

30%

27%

25%

# **KEY FINDINGS: PEOPLE LABEL PERFORMANCE**

#### Dominant characteristics:

- Colour: Natural, realistic colours, sometimes black and white
- **Rendering:** Line drawings primarily used, sometimes photographs
- Image: Images of people dominant, mostly single person but sometimes in a group. Very realistic drawings or photographs used
- Typography: Type of text used to supplement the image, so dependent on brand and feel of label
- Text: Secondary to the image and very basic information conveyed

Red	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	38	50	54	\$17.26
Rank	5th	6th	6th	5th
White	Intent to purchase	Label appeal	Quality expectation	Price expectation
Net score	11	28	31	\$16.30
Rank	10th	10th	9th	9th







Key associations	<mark>(Red)</mark>	Key associations (White)		
Traditional	27%	Good for everyday drinking	29%	
Good for everyday drinking	24%	Modern	22%	
Good for special occasions	19%	Traditional	19%	



Ranking based on intent to purchase

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

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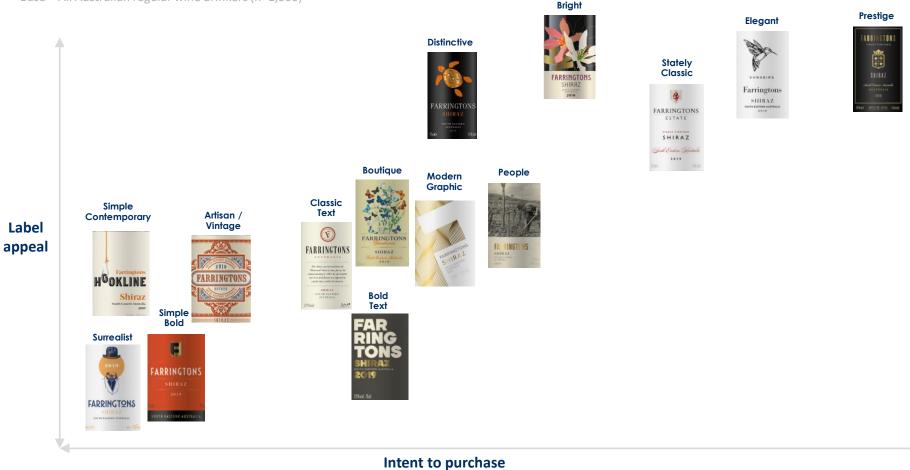
# LABEL APPEAL AND INTENT TO PURCHASE – RED WINES

### Label designs Prestige, Elegant and Stately Classic are most likely to be purchased



# Net label appeal and intent to purchase: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

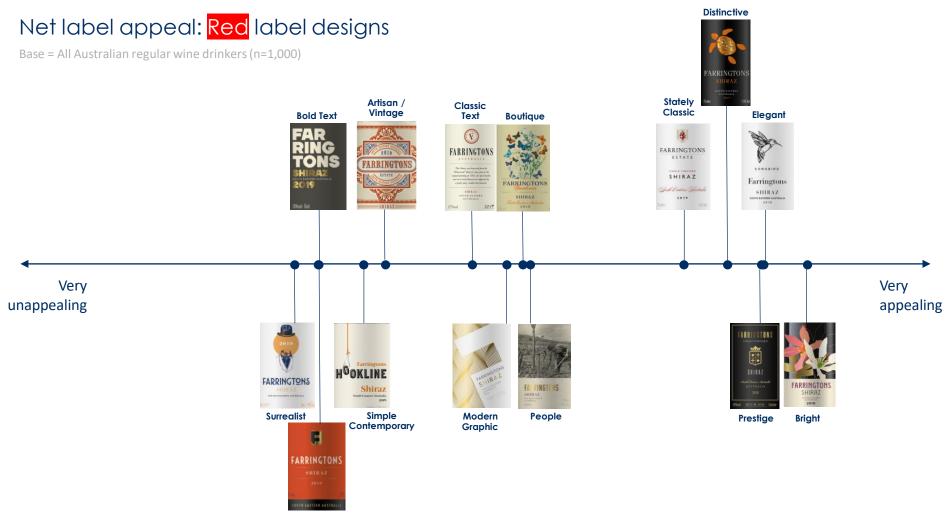


Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers

# LABEL APPEAL – RED WINES

Two distinct categories emerge for label appeal with some of the more distinctive designs being less appealing for perceived lack of trustworthiness and elegance





Simple Bold

28

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

# **QUALITY EXPECTATIONS – RED WINES**

### The Prestige label design stands apart from all others in its ability to convey quality

# Net quality expectations: Red label designs

Base = All Australian regular wine drinkers (n=1,000)



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers



#### Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers



Artisan /

Vintage

2019

FARRINGTONS

Stately

Classic

4

FARRINGTONS

ESTATE

### Price expectations: Red label designs

Simple

Contemporary

\$15.50

Label designs are shown on a scale based on their average price expectation Base = All Australian regular wine drinkers (n=1,000)

Elegant

-----

# PRICE EXPECTATIONS – RED WINES

In line with the quality expectations, the Prestige label is perceived as the most expensive at around \$19 whilst the majority tend to cluster around the \$17 mark

**Bold Text** 

Boutique



\$19.50

30

Prestige

ABRINGTON

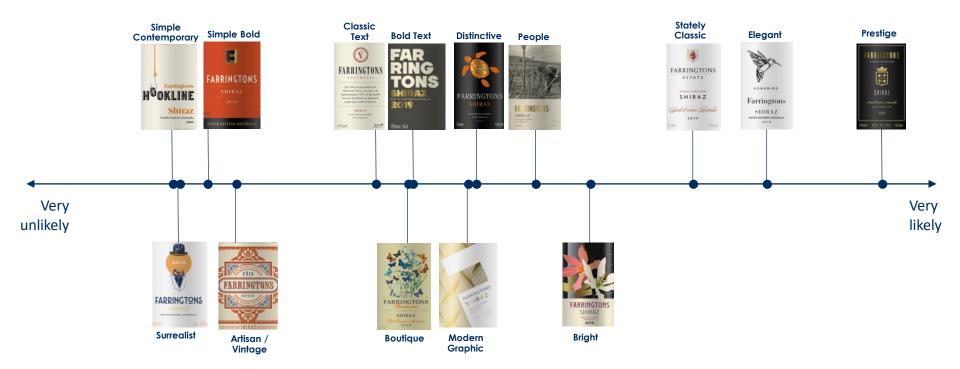
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# **INTENT TO PURCHASE – RED WINES**

On the whole, less 'central' (traditional) designs are less likely to be purchased by Australian consumers



Base = All Australian regular wine drinkers (n=1,000)





intelligence

### LABEL IMAGERY – RED WINES

Classic and simple designs tend to score well in terms of 'traditional', but this approach can also drive perceptions of being outdated and boring



% who associated the following statements with each label Base = All Australian regular wine drinkers (n=1,000) Boring Outdated 1 FARRINGTON OKLIN Simple Bold Cheap Classic Text Simple Contemporary Traditional FARRINGTON Bold Text Surrealist Good for everyday drinking (I) People Artisan / Vintage FARRINGTONS Trustworthv **Sustainable Stately Classic** Innovative Distinctive Modern Fun Good for special occasions Modern Graphic Boutique Stylish **Sophisticated** The positioning map is a graphical representation of the association Elegant Prestige Elegant between wine brands and statements Bright The strength of the association is measured by how far the brand and

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

the **statement** are from the center.





# LABEL APPEAL AND INTENT TO PURCHASE – WHITE WINES

The Bright label design is the most likely to be purchased, though there seems to be more of a tolerance of different approaches to label design for white wines

# Net label appeal and intent to purchase: White label designs

Base = All Australian regular wine drinkers (n=1,000)



#### Intent to purchase



Bright

#### Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers

# LABEL APPEAL – WHITE WINES

The Bright label design is the strongest performer in terms of appeal, with stylish use of colour also seen positively for white wine labels

# Net label appeal: White label designs

Base = All Australian regular wine drinkers (n=1,000)

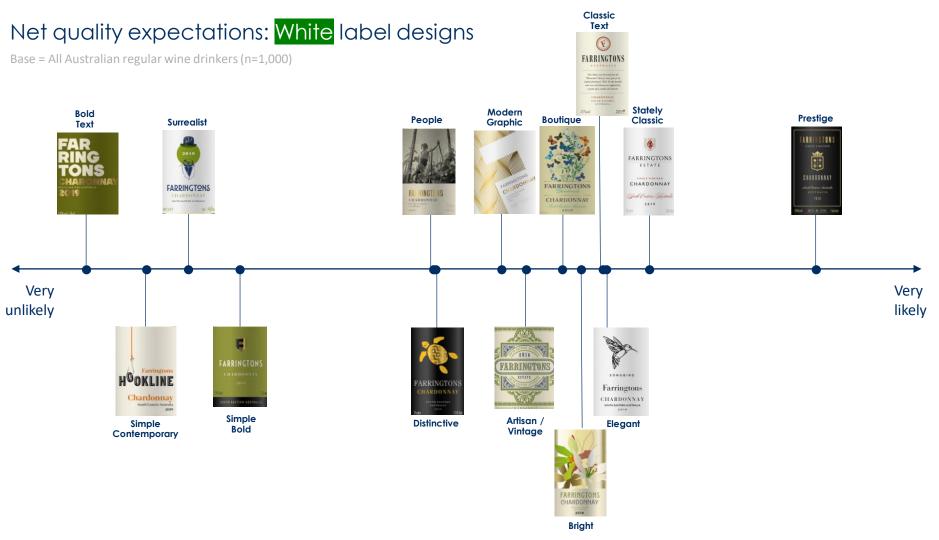




# **QUALITY EXPECTATIONS – WHITE WINES**

Amongst the white label designs tested, the Prestige label outperforms others in terms of net quality perception

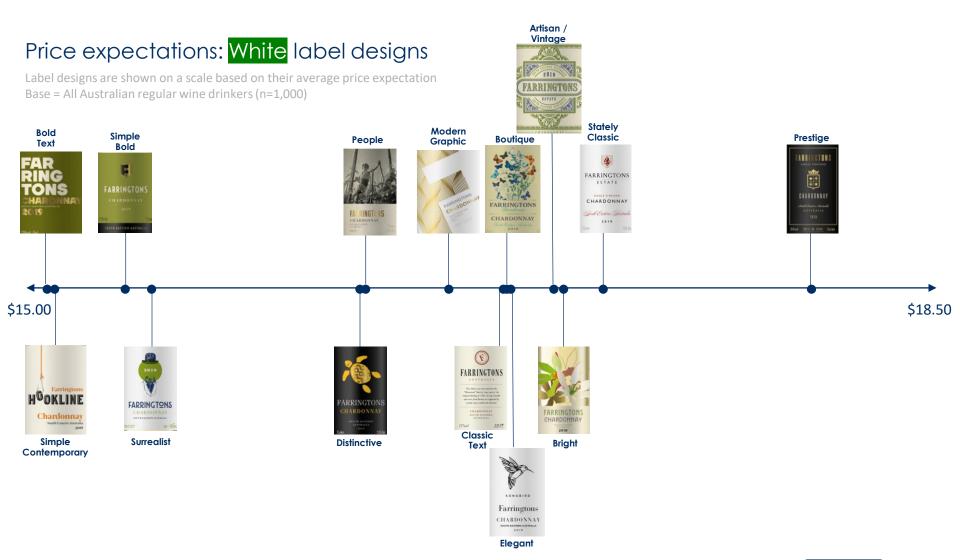




### **PRICE EXPECTATIONS – WHITE WINES**

# Bold label designs are perceived as less expensive, around the \$15.00 mark, whilst the Prestige design is perceived as the most expensive at \$18





#### **INTENT TO PURCHASE – WHITE WINES**

Intent to purchase amongst white label designs suggests a broader range of designs will work well, though bolder designs are less likely to be purchased by Australian consumers







#### LABEL IMAGERY – WHITE WINES

The Prestige label design is more highly associated with being sophisticated and elegant, whilst more modern designs (Boutique and Modern Graphic) are seen as stylish



### Label imagery: White label designs



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#### LABEL PERFORMANCE AMONGST MEN: RED WINES

More 'central' red wine label designs appear to have a clear advantage amongst male consumers, with more adventurous designs seen as conveying lower quality

#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	Ne	et label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Male	Rank 2020		All Australian regular wine drinkers	Male	Rank 2020		All Australian regular wine drinkers	Male
2020	n=	1,000	536	2020	n=	1,000	536	2020	n=	1,000	536
1	Bright	71	59	1	Prestige	57	71	1	Prestige	85	84
2	Elegant	67	63	2	Elegant	51	53	2	Stately Classic	67	72
3	Prestige	67	71	3	Stately Classic	47	55	3	Elegant	62	61
4	Distinctive	65	68	4	Bright	41	38	4	Classic Text	58	59
5	Stately Classic	61	70	5	People	38	42	5	Bright	55	49
6	People	50	49	6	Distinctive	35	36	6	People	54	53
7	Boutique	49	44	7	Modern Graphic	35	41	7	Distinctive	52	50
8	Modern Graphic	48	53	8	Bold Text	31	38	8	Artisan / Vintage	50	53
9	Classic Text	45	57	9	Boutique	31	29	9	Modern Graphic	48	47
10	Simple Contemporary	y 38	39	10	Classic Text	29	43	10	Bold Text	46	49
11	Artisan / Vintage	37	44	11	Artisan / Vintage	22	29	11	Simple Bold	46	52
12	Simple Bold	33	49	12	Simple Bold	20	34	12	Boutique	44	41
13	Bold Text	33	35	13	Surrealist	19	26	13	Surrealist	34	31
14	Surrealist	31	33	14	Simple Contemporary	18	22	14	Simple Contemporary	30	33



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers



### LABEL PERFORMANCE AMONGST MEN: WHITE WINES

The appeal of white wine labels amongst male consumers reflects a less conservative attitude compared with red wine labels, with more aesthetically strong designs such as Bright performing well



Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Male	Rank 2020		All Australian regular wine drinkers	Male	Rank 2020		All Australian regular wine drinkers	Male
2020	n=	1,000	536	2020	n=	1,000	536	2020	n=	1,000	536
1	Bright	74	59	1	Bright	35	28	1	Prestige	63	64
2	Elegant	65	51	2	Prestige	35	38	2	Stately Classic	52	50
3	Boutique	60	48	3	Elegant	33	27	3	Elegant	50	45
4	Prestige	56	56	4	Stately Classic	32	33	4	Classic Text	49	47
5	Distinctive	55	51	5	Boutique	28	16	5	Bright	48	45
6	Stately Classic	51	56	6	Distinctive	24	21	6	Boutique	47	44
7	Modern Graphic	40	33	7	Modern Graphic	22	20	7	Artisan / Vintage	44	45
8	Artisan / Vintage	39	37	8	Classic Text	18	22	8	Modern Graphic	43	39
9	People	31	38	9	Artisan / Vintage	15	18	9	Distinctive	38	40
10	Simple Contemporary	28	25	10	People	11	16	10	People	38	41
11	Classic Text	25	31	11	Simple Contemporary	6	2	11	Simple Bold	26	25
12	Surrealist	22	19	12	Simple Bold	2	6	12	Surrealist	22	25
13	Simple Bold	19	22	13	Surrealist	-1	0	13	Simple Contemporary	19	17
14	Bold Text	3	5	14	Bold Text	-10	-9	14	Bold Text	15	14



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers



## LABEL PERFORMANCE AMONGST WOMEN: RED WINES

Female consumers also lean towards more conventional designs, though they have a much stronger affinity for the Bright design approach



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	N	let	label appeal			Net	int	ent to purchase			Net qu	ality expectation	
Rank 2020			All Australian regular wine drinkers	Female	Rar 202			All Australian regular wine drinkers	Female	Rank 2020		All Australian regular wine drinkers	Female
2020		=	1,000	464	202		n=	1,000	464	2020	n=	1,000	464
1	Bright		71	84	1	Prestige		57	42	1	Prestige	85	86
2	Elegant		67	72	2	Elegant		51	49	2	Stately Classic	67	61
3	Prestige		67	63	3	Stately Classic		47	38	3	Elegant	62	63
4	Distinctive		65	61	4	Bright		41	45	4	Classic Text	58	58
5	Stately Classic		61	51	5	People		38	34	5	Bright	55	62
6	People		50	50	6	Distinctive		35	33	6	People	54	55
7	Boutique		49	55	7	Modern Graphic		35	27	7	Distinctive	52	53
8	Modern Graphic		48	42	8	Bold Text		31	24	8	Artisan / Vintage	50	47
9	Classic Text		45	32	9	Boutique		31	34	9	Modern Graphic	48	49
10	Simple Contempora	ry	38	38	10	Classic Text		29	14	10	Bold Text	46	41
11	Artisan / Vintage		37	29	11	Artisan / Vintage		22	14	11	Simple Bold	46	39
12	Simple Bold		33	16	12	Simple Bold		20	5	12	Boutique	44	48
13	Bold Text		33	31	13	Surrealist		19	11	13	Surrealist	34	36
14	Surrealist		31	30	14	Simple Contempora	ary	18	14	14	Simple Contemporary	30	27



#### LABEL PERFORMANCE AMONGST WOMEN: WHITE WINES

Amongst women, winners in appeal and intent to purchase for white labels tend to be more colourful and aesthetically bold



#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Female	Rank 2020		All Australian regular wine drinkers	Female	Rank 2020		All Australian regular wine drinkers	Female
2020	n=	1,000	464	2020	n=	1,000	464	2020	n=	1,000	464
1	Bright	74	91	1	Bright	35	44	1	Prestige	63	63
2	Elegant	65	83	2	Prestige	35	31	2	Stately Classic	52	55
3	Boutique	60	76	3	Elegant	33	40	3	Elegant	50	55
4	Prestige	56	56	4	Stately Classic	32	31	4	Classic Text	49	53
5	Distinctive	55	60	5	Boutique	28	43	5	Bright	48	52
6	Stately Classic	51	46	6	Distinctive	24	27	6	Boutique	47	50
7	Modern Graphic	40	47	7	Modern Graphic	22	24	7	Artisan / Vintage	44	43
8	Artisan / Vintage	39	41	8	Classic Text	18	12	8	Modern Graphic	43	47
9	People	31	22	9	Artisan / Vintage	15	10	9	Distinctive	38	36
10	Simple Contemporary	28	32	10	People	11	6	10	People	38	34
11	Classic Text	25	19	11	Simple Contemporary	6	10	11	Simple Bold	26	26
12	Surrealist	22	24	12	Simple Bold	2	-4	12	Surrealist	22	19
13	Simple Bold	19	15	13	Surrealist	-1	-1	13	Simple Contemporary	19	22
14	Bold Text	3	1	14	Bold Text	-10	-11	14	Bold Text	15	17



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Research methodology Australia Portraits overview Quantitative

### LABEL PERFORMANCE AMONGST GEN Z: RED WINES

Younger adult consumers (LDA-24) tend to be less anchored to traditional red wine label design cues compared with their older peers



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	N	et	label appeal			Net ir	nter	nt to purchase			Net q	uality exp	ectation	
Rank 2020			All Australian regular wine drinkers	Gen Z	Rank 2020		A	Il Australian regular wine drinkers	Gen Z	Rar 202			tralian regular Ie drinkers	Gen Z
2020	n:	=	1,000	90	2020	, n=	=	1,000	90	202	n:	-	1,000	90
1	Bright		71	98	1	Prestige		57	79	1	Prestige		85	97
2	Elegant		67	102	2	Elegant		51	107	2	Stately Classic		67	80
3	Prestige		67	90	3	Stately Classic		47	55	3	Elegant		62	63
4	Distinctive		65	77	4	Bright		41	38	4	Classic Text		58	48
5	Stately Classic		61	70	5	People		38	41	5	Bright		55	49
6	People		50	30	6	Distinctive		35	68	6	People		54	46
7	Boutique		49	65	7	Modern Graphic		35	48	7	Distinctive		52	65
8	Modern Graphic		48	66	8	Bold Text		31	56	8	Artisan / Vintage		50	57
9	Classic Text		45	58	9	Boutique		31	57	9	Modern Graphic		48	68
10	Simple Contemporar	ry	38	92	10	Classic Text		29	62	10	Bold Text		46	62
11	Artisan / Vintage		37	47	11	Artisan / Vintage		22	59	11	Simple Bold		46	45
12	Simple Bold		33	51	12	Simple Bold		20	41	12	Boutique		44	59
13	Bold Text		33	43	13	Surrealist		19	75	13	Surrealist		34	55
14	Surrealist		31	70	14	Simple Contemporary	'Y	18	84	14	Simple Contemporar	y	30	53



#### LABEL PERFORMANCE AMONGST GEN Z: WHITE WINES

Gen Z consumers (LDA-24) have a less conservative outlook when it comes to white wine labels, though more traditional approaches are still closely aligned with perceptions of high quality

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	ent to purchase			Net qu	uality expectation	
Rank 2020		All Australian regular wine drinkers	Gen Z	Rank 2020		All Australian regular wine drinkers	Gen Z	Rank 2020		All Australian regular wine drinkers	Gen Z
2020	n=	1,000	90	2020	n=	1,000	90	2020	n=	1,000	90
1	Bright	74	97	1	Bright	35	76	1	Prestige	63	83
2	Elegant	65	94	2	Prestige	35	83	2	Stately Classic	52	55
3	Boutique	60	88	3	Elegant	33	83	3	Elegant	50	75
4	Prestige	56	81	4	Stately Classic	32	78	4	Classic Text	49	64
5	Distinctive	55	65	5	Boutique	28	58	5	Bright	48	36
6	Stately Classic	51	68	6	Distinctive	24	47	6	Boutique	47	42
7	Modern Graphic	40	69	7	Modern Graphic	22	60	7	Artisan / Vintage	44	63
8	Artisan / Vintage	39	51	8	Classic Text	18	32	8	Modern Graphic	43	45
9	People	31	52	9	Artisan / Vintage	15	58	9	Distinctive	38	56
10	Simple Contemporary	28	21	10	People	11	43	10	People	38	47
11	Classic Text	25	40	11	Simple Contemporary	6	28	11	Simple Bold	26	34
12	Surrealist	22	13	12	Simple Bold	2	25	12	Surrealist	22	12
13	Simple Bold	19	43	13	Surrealist	-1	18	13	Simple Contemporar	y 19	24
14	Bold Text	3	24	14	Bold Text	-10	19	14	Bold Text	15	24





#### LABEL PERFORMANCE AMONGST MILLENNIALS: RED WINES

Outside of the Prestige label positioning #1 across all measures, Millennials (25-39) are more open to less traditional designs



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	N	et l	label appeal			Net i	int	ent to purchase			Net qu	ality expectation	
Rank 2020			All Australian regular wine drinkers	Millennials	Ranl 2020			All Australian regular wine drinkers	Millennials	Rank 2020		All Australian regular wine drinkers	Millennials
2020	n	=	1,000	284	2020		n=	1,000	284	2020	n=	1,000	284
1	Bright		71	93	1	Prestige		57	89	1	Prestige	85	91
2	Elegant		67	75	2	Elegant		51	75	2	Stately Classic	67	75
3	Prestige		67	93	3	Stately Classic		47	73	3	Elegant	62	67
4	Distinctive		65	81	4	Bright		41	76	4	Classic Text	58	68
5	Stately Classic		61	70	5	People		38	76	5	Bright	55	70
6	People		50	69	6	Distinctive		35	51	6	People	54	68
7	Boutique		49	66	7	Modern Graphic		35	70	7	Distinctive	52	58
8	Modern Graphic		48	64	8	Bold Text		31	69	8	Artisan / Vintage	50	56
9	Classic Text		45	69	9	Boutique		31	61	9	Modern Graphic	48	60
10	Simple Contemporar	Ŷ	38	58	10	Classic Text		29	52	10	Bold Text	46	64
11	Artisan / Vintage		37	43	11	Artisan / Vintage		22	38	11	Simple Bold	46	62
12	Simple Bold		33	51	12	Simple Bold		20	49	12	Boutique	44	47
13	Bold Text		33	69	13	Surrealist		19	53	13	Surrealist	34	45
14	Surrealist		31	55	14	Simple Contempora	ry	18	51	14	Simple Contemporary	30	44



#### LABEL PERFORMANCE AMONGST MILLENNIALS: WHITE WINES

Millennial consumers (25-39) have a less conservative outlook when it comes to white wine labels, though more traditional designs are associated with high quality



Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Millennials	Rank 2020		All Australian regular wine drinkers	Millennials	Rank 2020		All Australian regular wine drinkers	Millennials
2020	n=	1,000	284	2020	n=	1,000	284	2020	n=	1,000	284
1	Bright	74	84	1	Bright	35	62	1	Prestige	63	76
2	Elegant	65	74	2	Prestige	35	78	2	Stately Classic	52	68
	Boutique	60	70	3	Elegant	33	60	3	Elegant	50	55
4	Prestige	56	74	4	Stately Classic	32	62	4	Classic Text	49	68
5	Distinctive	55	61	5	Boutique	28	49	5	Bright	48	63
6	Stately Classic	51	71	6	Distinctive	24	54	6	Boutique	47	58
7	Modern Graphic	40	65	7	Modern Graphic	22	56	7	Artisan / Vintage	44	55
8	Artisan / Vintage	39	46	8	Classic Text	18	50	8	Modern Graphic	43	60
9	People	31	38	9	Artisan / Vintage	15	38	9	Distinctive	38	40
10	Simple Contemporary	28	53	10	People	11	45	10	People	38	54
11	Classic Text	25	50	11	Simple Contemporary	6	34	11	Simple Bold	26	36
12	Surrealist	22	40	12	Simple Bold	2	35	12	Surrealist	22	29
13	Simple Bold	19	35	13	Surrealist	-1	29	13	Simple Contemporary	19	26
14	Bold Text	3	29	14	Bold Text	-10	22	14	Bold Text	15	30



Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers

intelligence

### LABEL PERFORMANCE AMONGST GEN X: RED WINES

Gen X consumers (40-54) tend to be more anchored by traditional designs which are still closely aligned with perceptions of high quality



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	N	et label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Gen X	Rank 2020		All Australian regular wine drinkers	Gen X	Rank 2020		All Australian regular wine drinkers	Gen X
2020	' n	= 1,000	276	2020	n=	1,000	276	2020	n=	1,000	276
1	Bright	71	61	1	Prestige	57	60	1	Prestige	85	89
2	Elegant	67	76	2	Elegant	51	58	2	Stately Classic	67	69
3	Prestige	67	66	3	Stately Classic	47	55	3	Elegant	62	66
4	Distinctive	65	62	4	Bright	41	39	4	Classic Text	58	62
5	Stately Classic	61	71	5	People	38	41	5	Bright	55	48
6	People	50	53	6	Distinctive	35	41	6	People	54	55
7	Boutique	49	39	7	Modern Graphic	35	35	7	Distinctive	52	52
8	Modern Graphic	48	54	8	Bold Text	31	37	8	Artisan / Vintage	50	52
9	Classic Text	45	53	9	Boutique	31	26	9	Modern Graphic	48	46
10	Simple Contemporar	у 38	41	10	Classic Text	29	37	10	Bold Text	46	34
11	Artisan / Vintage	37	43	11	Artisan / Vintage	22	29	11	Simple Bold	46	49
12	Simple Bold	33	34	12	Simple Bold	20	25	12	Boutique	44	41
13	Bold Text	33	26	13	Surrealist	19	19	13	Surrealist	34	31
14	Surrealist	31	30	14	Simple Contemporary	v 18	16	14	Simple Contemporary	30	32



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers

## LABEL PERFORMANCE AMONGST GEN X: WHITE WINES

The appeal of white wine labels amongst Gen X consumers (40-54) is less conservative, with Bright performing well across all measures



#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	ent to purchase			Net qu	uality expectation	
Rank 2020		All Australian regular wine drinkers	Gen X	Rank 2020		All Australian regular wine drinkers	Gen X	Rank 2020		All Australian regular wine drinkers	Gen X
2020	n=	1,000	276	2020	n=	1,000	276	2020	n=	1,000	276
1	Bright	74	77	1	Bright	35	38	1	Prestige	63	66
2	Elegant	65	62	2	Prestige	35	33	2	Stately Classic	52	52
3	Boutique	60	66	3	Elegant	33	31	3	Elegant	50	45
4	Prestige	56	62	4	Stately Classic	32	31	4	Classic Text	49	50
5	Distinctive	55	49	5	Boutique	28	29	5	Bright	48	56
6	Stately Classic	51	53	6	Distinctive	24	24	6	Boutique	47	51
7	Modern Graphic	40	35	7	Modern Graphic	22	24	7	Artisan / Vintage	44	39
8	Artisan / Vintage	39	36	8	Classic Text	18	30	8	Modern Graphic	43	43
9	People	31	24	9	Artisan / Vintage	15	15	9	Distinctive	38	40
10	Simple Contemporary	28	32	10	People	11	7	10	People	38	35
11	Classic Text	25	28	11	Simple Contemporary	6	10	11	Simple Bold	26	21
12	Surrealist	22	24	12	Simple Bold	2	-1	12	Surrealist	22	26
13	Simple Bold	19	15	13	Surrealist	-1	2	13	Simple Contemporary	/ 19	20
14	Bold Text	3	-5	14	Bold Text	-10	-11	14	Bold Text	15	12



#### LABEL PERFORMANCE AMONGST BOOMERS: RED WINES

Compared to their younger counterparts, traditional designs are favoured by Boomers (55+) as they are perceived as high quality, but purchase intent in general is lower compared with other age cohorts

#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	tent to purchase			Net q	uality expectation	
Rank 2020		All Australian regular wine drinkers	Boomers	Rank 2020		All Australian regular wine drinkers	Boomers	Rank 2020		All Australian regular wine drinkers	Boomers
2020	n=	1,000	350	2020	n=	1,000	350	2020	n	= 1,000	350
1	Bright	71	56	1	Prestige	57	25	1	Prestige	85	73
2	Elegant	67	47	2	Elegant	51	13	2	Stately Classic	67	56
3	Prestige	67	43	3	Stately Classic	47	17	3	Elegant	62	55
4	Distinctive	65	51	4	Bright	41	16	4	Classic Text	58	50
5	Stately Classic	61	43	5	People	38	5	5	Bright	55	51
6	People	50	34	6	Distinctive	35	10	6	People	54	44
7	Boutique	49	41	7	Modern Graphic	35	3	7	Distinctive	52	44
8	Modern Graphic	48	25	8	Bold Text	31	-9	8	Artisan / Vintage	50	42
9	Classic Text	45	16	9	Boutique	31	7	9	Modern Graphic	48	36
10	Simple Contemporary	38	9	10	Classic Text	29	-3	10	Bold Text	46	38
11	Artisan / Vintage	37	24	11	Artisan / Vintage	22	-5	11	Simple Bold	46	30
12	Simple Bold	33	14	12	Simple Bold	20	-12	12	Boutique	44	42
13	Bold Text	33	9	13	Surrealist	19	-21	13	Surrealist	34	23
14	Surrealist	31	6	14	Simple Contemporary	18	-20	14	Simple Contemporar	y 30	12



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers



#### LABEL PERFORMANCE AMONGST BOOMERS: WHITE WINES

Compared with their younger counterparts, Boomers (55+) have more conservative views when it comes to purchase intent and quality perception of white wine labels

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	ent to purchase			Net q	uality expectation	
Rank 2020		All Australian regular wine drinkers	Boomers	Rank 2020		All Australian regular wine drinkers	Boomers	Rank 2020		All Australian regular wine drinkers	Boomers
2020	n=	1,000	350	2020	n=	1,000	350	2020	n=	= 1,000	350
1	Bright	74	56	1	Bright	35	-1	1	Prestige	63	46
2	Elegant	65	52	2	Prestige	35	-14	2	Stately Classic	52	39
3	Boutique	60	40	3	Elegant	33	-2	3	Elegant	50	41
4	Prestige	56	30	4	Stately Classic	32	-5	4	Classic Text	49	29
5	Distinctive	55	52	5	Boutique	28	1	5	Bright	48	34
6	Stately Classic	51	29	6	Distinctive	24	-8	6	Boutique	47	36
7	Modern Graphic	40	13	7	Modern Graphic	22	-19	7	Artisan / Vintage	44	34
8	Artisan / Vintage	39	31	8	Classic Text	18	-21	8	Modern Graphic	43	28
9	People	31	24	9	Artisan / Vintage	15	-18	9	Distinctive	38	31
10	Simple Contemporary	28	7	10	People	11	-23	10	People	38	25
11	Classic Text	25	-1	11	Simple Contemporary	6	-27	11	Simple Bold	26	18
12	Surrealist	22	7	12	Simple Bold	2	-31	12	Surrealist	22	17
13	Simple Bold	19	2	13	Surrealist	-1	-33	13	Simple Contemporar	y 19	12
14	Bold Text	3	-19	14	Bold Text	-10	-44	14	Bold Text	15	3





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#### **AUSTRALIA PORTRAITS SEGMENTATION**

The Australian wine drinking population splits into six segments based on the relationship with the category

16%

27%

% Share of Australian regular wine drinkers by Portraits segments

9%

13%

Kitchen Casuals: A majority are aged over 45 years old, while drinking wine infrequently and almost exclusively at home. They have the lowest overall spend on wine and demonstrate limited knowledge, tending to stick to what they know

Senior Bargain Hunters: One of the oldest wine drinking segments with a small share of total spend. Time in the category has led to relatively strong wine knowledge, but low involvement. However, they still purchase from a narrow repertoire of wine styles and brands, being strongly value driven

**Contented Treaters:** Aged between 24 to 44 years old and skewed female, with reasonable levels of wine knowledge, involvement and willingness to spend more per bottle of wine. Their low levels of wine consumption frequency leads to to low levels of confidence

**Engaged Explorers:** One of the younger segments, typically under 44 years, with a higher proportion of men. They are the most frequent wine drinkers and the highest spenders, buying from a broad repertoire of wine styles, countries and regions. With a high level of confidence yet mid-level knowledge of wine, which is a reflection of their relatively shorter time as wine drinkers

**Social Newbies:** Youngest segment with majority of wine drinkers under 35 years old and a higher proportion of men. They are more likely to drink wine in the on-premise or in a social setting. Their limited experience means they have less knowledge of wine and are more likely to ask for recommendations from friends and family when choosing wine

19%

16%

Mainstream Matures: A majority of people in this group are aged over 45 with equal male and female representation. They demonstrate the highest levels of knowledge, involvement and confidence of all segments in the wine category and are very value driven wine consumers



intelligenc



### LABEL PERFORMANCE AMONGST ENGAGED EXPLORERS : RED WINES

wine

More 'central' red label designs have a clear advantage amongst Engaged Explorers, though performance of all label designs is high, owing to higher levels of confidence and interest for wine amongst this Portraits segment

#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

		Net	label appeal			Net	int	ent to purchase			Net qu	uality expectation	
Rank 2020			All Australian regular wine drinkers	Engaged Explorers	Ran 202			All Australian regular wine drinkers	Engaged Explorers	Rar 202		All Australian regular wine drinkers	Engaged Explorers
2020		n=	1,000	142	202		n=	1,000	142	202	n=	1,000	142
1	Bright		71	87	1	Prestige		57	119	1	Prestige	85	128
2	Elegant		67	73	2	Elegant		51	80	2	Stately Classic	67	90
3	Prestige		67	108	3	Stately Classic		47	98	3	Elegant	62	74
4	Distinctive		65	84	4	Bright		41	73	4	Classic Text	58	85
5	Stately Classic		61	101	5	People		38	70	5	Bright	55	70
6	People		50	64	6	Distinctive		35	68	6	People	54	79
7	Boutique		49	50	7	Modern Graphic		35	84	7	Distinctive	52	71
8	Modern Graphic		48	87	8	Bold Text		31	81	8	Artisan / Vintage	50	74
9	Classic Text		45	103	9	Boutique		31	70	9	Modern Graphic	48	62
10	Simple Contempo	rary	38	77	10	Classic Text		29	90	10	Bold Text	46	64
11	Artisan / Vintage		37	58	11	Artisan / Vintage		22	64	11	Simple Bold	46	76
12	Simple Bold		33	69	12	Simple Bold		20	65	12	Boutique	44	68
13	Bold Text		33	69	13	Surrealist		19	52	13	Surrealist	34	48
14	Surrealist		31	54	14	Simple Contempora	ary	18	71	14	Simple Contemporar	y 30	55



### LABEL PERFORMANCE AMONGST ENGAGED EXPLORERS : WHITE WINES

intelligence

Though 'central' designs still dominate for white wine label appeal amongst Engaged Explorers, bright and colourful labels make it into the top 3 for intent to purchase and quality expectations

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Ne	t label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Engaged Explorers	Rank 2020		All Australian regular wine drinkers	Engaged Explorers	Rank 2020		All Australian regular wine drinkers	Engaged Explorers
1	n= Bright	<i>1,000</i> 74	142 80	1	n=	<i>1,000</i> 35	142 77	1	n=	<i>1,000</i> 63	142 77
2	Elegant	65	86	2	Bright Prestige	35	94	2	Prestige Stately Classic	52	69
3	Boutique	60	83	3	Elegant	33	75	3	Elegant	50	64
4	Prestige	56	96	4	Stately Classic	32	90	4	Classic Text	49	74
5	Distinctive	55	59	5	Boutique	28	65	5	Bright	48	73
6	Stately Classic	51	90	6	Distinctive	24	66	6	Boutique	47	61
7	Modern Graphic	40	76	7	Modern Graphic	22	74	7	Artisan / Vintage	44	55
8	Artisan / Vintage	39	60	8	Classic Text	18	63	8	Modern Graphic	43	65
9	People	31	74	9	Artisan / Vintage	15	64	9	Distinctive	38	50
10	Simple Contemporary	28	63	10	People	11	65	10	People	38	59
11	Classic Text	25	62	11	Simple Contemporary	6	34	11	Simple Bold	26	49
12	Surrealist	22	62	12	Simple Bold	2	59	12	Surrealist	22	45
13	Simple Bold	19	66	13	Surrealist	-1	66	13	Simple Contemporary	19	42
14	Bold Text	3	44	14	Bold Text	-10	56	14	Bold Text	15	50



#### LABEL PERFORMANCE AMONGST SOCIAL NEWBIES: RED WINES

wine

Sophisticated and elegant red wine label designs work well amongst Social Newbies, reflecting their reliance on peers and / or family for recommendations and a more limited knowledge of the wine category

#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	Ne	et la	abel appeal			Net ir	nte	ent to purchase				Net qu	ality expectation	
Rank 2020		A	All Australian regular wine drinkers	Social Newbies	Rank 2020			All Australian regular wine drinkers	Social Newbies		ank 020		All Australian regular wine drinkers	Social Newbies
2020	n=	=	1,000	140	2020	n=	=	1,000	140	2	020	n=	1,000	140
1	Bright		71	91	1	Prestige		57	93		1	Prestige	85	73
2	Elegant		67	100	2	Elegant		51	98		2	Stately Classic	67	69
3	Prestige		67	105	3	Stately Classic		47	87		3	Elegant	62	77
4	Distinctive		65	92	4	Bright		41	72		4	Classic Text	58	75
5	Stately Classic		61	75	5	People		38	83		5	Bright	55	61
6	People		50	89	6	Distinctive		35	85		6	People	54	64
7	Boutique		49	84	7	Modern Graphic		35	79		7	Distinctive	52	78
8	Modern Graphic		48	51	8	Bold Text		31	96		8	Artisan / Vintage	50	63
9	Classic Text		45	84	9	Boutique		31	83		9	Modern Graphic	48	57
10	Simple Contemporar	у	38	63	10	Classic Text		29	75		10	Bold Text	46	69
11	Artisan / Vintage		37	78	11	Artisan / Vintage		22	69		11	Simple Bold	46	65
12	Simple Bold		33	59	12	Simple Bold		20	73		12	Boutique	44	66
13	Bold Text		33	73	13	Surrealist		19	63		13	Surrealist	34	51
14	Surrealist		31	69	14	Simple Contemporary	y	18	64		14	Simple Contemporary	30	48



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers

#### LABEL PERFORMANCE AMONGST SOCIAL NEWBIES: WHITE WINES

Social Newbies show a preference for more traditional designs in terms of quality expectation and intent to purchase, likely reflecting their limited knowledge in the category and reliance upon others for recommendations

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Social Newbies	Rank 2020		All Australian regular wine drinkers	Social Newbies	Rank 2020		All Australian regular wine drinkers	Social Newbies
2020	n=	1,000	140	2020	n=	1,000	140	2020	n=	1,000	140
1	Bright	74	86	1	Bright	35	72	1	Prestige	63	66
2	Elegant	65	80	2	Prestige	35	98	2	Stately Classic	52	54
3	Boutique	60	66	3	Elegant	33	75	3	Elegant	50	64
4	Prestige	56	74	4	Stately Classic	32	92	4	Classic Text	49	74
5	Distinctive	55	67	5	Boutique	28	55	5	Bright	48	51
6	Stately Classic	51	75	6	Distinctive	24	74	6	Boutique	47	47
7	Modern Graphic	40	59	7	Modern Graphic	22	70	7	Artisan / Vintage	44	58
8	Artisan / Vintage	39	61	8	Classic Text	18	60	8	Modern Graphic	43	49
9	People	31	48	9	Artisan / Vintage	15	65	9	Distinctive	38	60
10	Simple Contemporary	28	52	10	People	11	79	10	People	38	74
11	Classic Text	25	66	11	Simple Contemporary	6	59	11	Simple Bold	26	43
12	Surrealist	22	52	12	Simple Bold	2	59	12	Surrealist	22	30
13	Simple Bold	19	62	13	Surrealist	-1	43	13	Simple Contemporary	19	41
14	Bold Text	3	32	14	Bold Text	-10	32	14	Bold Text	15	35





### LABEL PERFORMANCE AMONGST MAINSTREAM MATURES: RED WINES

Amongst Mainstream Matures, traditional designs dominate intent to purchase and quality expectations, though Bright designs also feature in the top 3 for appeal



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Mainstream Matures	Rank 2020		All Australian regular wine drinkers	Mainstream Matures	Rank 2020		All Australian regular wine drinkers	Mainstream Matures
2020	n=	1,000	194	2020	n=	1,000	194	2020	n=	1,000	194
1	Bright	71	75	1	Prestige	57	61	1	Prestige	85	92
2	Elegant	67	70	2	Elegant	51	49	2	Stately Classic	67	73
3	Prestige	67	89	3	Stately Classic	47	49	3	Elegant	62	67
4	Distinctive	65	60	4	Bright	41	38	4	Classic Text	58	61
5	Stately Classic	61	72	5	People	38	43	5	Bright	55	54
6	People	50	55	6	Distinctive	35	22	6	People	54	50
7	Boutique	49	47	7	Modern Graphic	35	26	7	Distinctive	52	43
8	Modern Graphic	48	42	8	Bold Text	31	20	8	Artisan / Vintage	50	56
9	Classic Text	45	50	9	Boutique	31	24	9	Modern Graphic	48	39
10	Simple Contemporary	38	37	10	Classic Text	29	24	10	Bold Text	46	30
11	Artisan / Vintage	37	48	11	Artisan / Vintage	22	22	11	Simple Bold	46	34
12	Simple Bold	33	32	12	Simple Bold	20	3	12	Boutique	44	42
13	Bold Text	33	36	13	Surrealist	19	14	13	Surrealist	34	28
14	Surrealist	31	23	14	Simple Contemporary	18	2	14	Simple Contemporary	30	21



### LABEL PERFORMANCE AMONGST MAINSTREAM MATURES: WHITE WINES

intelligence

Amongst Mainstream Matures, more traditional designs still dominate quality expectations, though winners in appeal and intent to purchase tend to be brighter and more colourful

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Mainstream Matures	Rank 2020		All Australian regular wine drinkers	Mainstream Matures	Rank 2020		All Australian regular wine drinkers	Mainstream Matures
2020	n=	1,000	194	2020	n=	1,000	194	2020	n=	1,000	194
1	Bright	74	69	1	Bright	35	23	1	Prestige	63	64
2	Elegant	65	54	2	Prestige	35	20	2	Stately Classic	52	49
3	Boutique	60	57	3	Elegant	33	19	3	Elegant	50	41
4	Prestige	56	55	4	Stately Classic	32	14	4	Classic Text	49	47
5	Distinctive	55	53	5	Boutique	28	20	5	Bright	48	38
6	Stately Classic	51	41	6	Distinctive	24	9	6	Boutique	47	41
7	Modern Graphic	40	25	7	Modern Graphic	22	6	7	Artisan / Vintage	44	40
8	Artisan / Vintage	39	49	8	Classic Text	18	15	8	Modern Graphic	43	32
9	People	31	30	9	Artisan / Vintage	15	6	9	Distinctive	38	28
10	Simple Contemporary	28	20	10	People	11	-9	10	People	38	27
11	Classic Text	25	20	11	Simple Contemporary	6	-3	11	Simple Bold	26	14
12	Surrealist	22	17	12	Simple Bold	2	-14	12	Surrealist	22	17
13	Simple Bold	19	14	13	Surrealist	-1	-7	13	Simple Contemporary	19	9
14	Bold Text	3	-8	14	Bold Text	-10	-22	14	Bold Text	15	-3



### LABEL PERFORMANCE AMONGST CONTENTED TREATERS: RED WINES

Correlating with the higher proportion of women in the Portraits segment, Contented Treaters have a preference for colourful and aesthetically bold designs



#### Net label appeal, intent to purchase and quality expectation: Red label designs

Base = All Australian regular wine drinkers (n=1,000)

	Ne	t label appeal			Net in	tent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Contented Treaters	Rank 2020		All Australian regular wine drinkers	Contented Treaters	Rank 2020		All Australian regular wine drinkers	Contented Treaters
2020	n=	1,000	141	2020	n=	1,000	141	2020	n=	1,000	141
1	Bright	71	70	1	Prestige	57	53	1	Prestige	85	71
2	Elegant	67	59	2	Elegant	51	59	2	Stately Classic	67	58
3	Prestige	67	55	3	Stately Classic	47	49	3	Elegant	62	46
4	Distinctive	65	60	4	Bright	41	49	4	Classic Text	58	37
5	Stately Classic	61	59	5	People	38	33	5	Bright	55	47
6	People	50	37	6	Distinctive	35	34	6	People	54	42
7	Boutique	49	59	7	Modern Graphic	35	35	7	Distinctive	52	29
8	Modern Graphic	48	50	8	Bold Text	31	19	8	Artisan / Vintage	50	43
9	Classic Text	45	30	9	Boutique	31	22	9	Modern Graphic	48	39
10	Simple Contemporary	38	27	10	Classic Text	29	17	10	Bold Text	46	24
11	Artisan / Vintage	37	20	11	Artisan / Vintage	22	-1	11	Simple Bold	46	40
12	Simple Bold	33	35	12	Simple Bold	20	26	12	Boutique	44	23
13	Bold Text	33	25	13	Surrealist	19	23	13	Surrealist	34	26
14	Surrealist	31	36	14	Simple Contemporary	18	5	14	Simple Contemporary	30	14



### LABEL PERFORMANCE AMONGST CONTENTED TREATERS: WHITE WINES

Amongst Contented Treaters, traditional designs still dominate quality expectations, though winners in appeal and intent to purchase tend to be more colourful and aesthetically bold

#### Net label appeal, intent to purchase and quality expectation: White label designs

Base = All Australian regular wine drinkers (n=1,000)

	Net	label appeal			Net int	ent to purchase			Net qu	ality expectation	
Rank 2020		All Australian regular wine drinkers	Contented Treaters 141	Rank 2020		All Australian regular wine drinkers 1,000	Contented Treaters 141	Rank 2020		All Australian regular wine drinkers	Contented Treaters 141
1	n= Bright	<i>1,000</i> 74	64	1	n= Bright	35	21	1	n= Prestige	<i>1,000</i> 63	73
2	Elegant	65	62	2	Prestige	35	43	2	Stately Classic	52	57
3	Boutique	60	57	3	Elegant	33	43	3	Elegant	50	43
4	Prestige	56	55	4	Stately Classic	32	27	4	Classic Text	49	39
5	Distinctive	55	53	5	Boutique	28	28	5	Bright	48	26
6	Stately Classic	51	39	6	Distinctive	24	23	6	Boutique	47	37
7	Modern Graphic	40	55	7	Modern Graphic	22	21	7	Artisan / Vintage	44	43
8	Artisan / Vintage	39	23	8	Classic Text	18	20	8	Modern Graphic	43	39
9	People	31	19	9	Artisan / Vintage	15	13	9	Distinctive	38	24
10	Simple Contemporary	28	26	10	People	11	3	10	People	38	26
11	Classic Text	25	12	11	Simple Contemporary	6	-3	11	Simple Bold	26	11
12	Surrealist	22	7	12	Simple Bold	2	-7	12	Surrealist	22	8
13	Simple Bold	19	0	13	Surrealist	-1	-16	13	Simple Contemporary	19	1
14	Bold Text	3	-9	14	Bold Text	-10	-11	14	Bold Text	15	-1



Source: Wine Intelligence, Vinitrac® Australia, October 2020 (n = 1,000), Australian regular wine drinkers



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	Engaged Explorers	Social Newbies	Mainstream Matures	Contented Treaters	Senior Bargain Hungers	Kitchen Casuals
Who are they?	Younger, confident wine drinkers who enjoy discovering new wines	One of the youngest segments, drinking fairly frequently, their low knowledge is driven by less years of experience in the category	Mid to older aged, frequent wine drinkers, value driven but very knowledgeable	Infrequent, but have a higher than average spend per bottle and often use price as a proxy for quality	Most infrequent and one of the oldest segments with good knowledge due to a long time in the category	One of the oldest, very infrequently drinking segments. They have little interest in the category
Why do they drink wine?	Wine is part of their lifestyle and social life so they spend time and money in the category	Wine is often consumed in the on- premise and in social situations with friends and family	Drinking wine is part of their daily routine and frequently enjoy wine in both off- and on- premise occasions	They have wine infrequently but enjoy it in social situations as a treat or to pair with their dinner	Lowest confidence in their knowledge. Wine drinking centers around casual occasions at home	Do not understand much about wine and have little interest to learn more. They mostly drink at home for informal occasions
Where?	Enjoy buying from local bottle shops and wineries, and are not particularly motivated by promotional offers	Main factor when buying wine is convenience, so many wine-buying channels are used	Get wine from a broad range of channels that offer a familiar range as well as promotional offers	They buy wine from the local bottle shop or from wineries they visit to stock up	Most consumers get their wine from the supermarket attached liquor store or local bottle shops	Very price- conscious. Their primary channel is the supermarket attached liquor stores
What do they drink?	Have the broadest repertoire and enjoy trying new varietals, regions and types of wine	They are exploring the category and enjoy trying more niche varietals and regions of origin	Confident and comfortable with their knowledge, varietals and places of origin, and are happy to explore within this repertoire	Rely heavily on their knowledge of grape variety when buying wine and less reliance on places of origin and brand	Drink more white wine than red, have good knowledge of varietals and places of origin, but tend to drink from a narrow repertoire	Drink from a very narrow repertoire and stick to what they know



#### **RESEARCH METHODOLOGY: QUANTITATIVE**

The data for this report was collected in Australia in October 2020

Data was gathered via Wine Intelligence's Vinitrac<sup>®</sup> online survey

Respondents were screened to ensure that they were at least 18 years old; drank red, white or rosé wine at least once a month; and bought wine in the off-premise or in the on-premise

Invalid respondents (those who sped through the survey or gave inconsistent answers to selected questions) were removed before analysis

The data is representative of Australian regular wine drinkers in terms of gender, age and region

The distribution of the sample is shown in the table

		Oct-20
	n=	1,000
Gender	Male	54%
	Female	46%
	Total	<b>100%</b>
Age	18-24	9%
	25-34	19%
	35-44	18%
	45-54	19%
	55-64	16%
	65 and over	19%
	Total	<b>100%</b>
Region	Australian Capital Territory	1%
	New South Wales	33%
	Northern Territory	1%
	Queensland	20%
	South Australia	7%
	Tasmania	3%
	Victoria	25%
	Western Australia	9%
	Total	<b>100%</b>

Source: Wine Intelligence, Vinitrac<sup>®</sup> Australia, October 2020 (n = 1,000), Australian regular wine drinkers



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2.1 The Copyright in the Syndicated Research Report(s) shall at all times vest with WI. The copyright in all artwork, data and copy for each element of the report created and assembled by WI shall at all times remain the property of WI.

2.2 All copyright and any other intellectual property rights in any material produced supplied or made available by a third party to WI for inclusion in the Syndicated Research Report shall remain the property of the third party. The Customer warrants its title to WI, except as may be expressly disclosed in writing, and agrees to indemnify WI against any claims by third parties in respect of any infringement of their copyright or other intellectual property rights.

2.3 WI asserts to the Customer its moral right to be identified as the author of the Syndicated Research Report in accordance with the UK Copyright Designs and Patents Act 1988 Section 77 and 78, and shall be entitled to hold itself out as the author of the Syndicated Research Report (and in particular the research undertaken in the process of completing the Syndicated Research Report) as part of WI's own general marketing activities. WI shall be entitled to publish the name of the Customer in association with the Syndicated Research Report(s) as part of this general marketing activities.

2.4 The copyright in the Processes used to execute the Syndicated Research Report shall remain the property of WI throughout.

#### 3. Licence

3.1 WI grants to the Customer under the Agreement a non-exclusive Licence in perpetuity to store and retrieve an electronic version of the Syndicated Research Report(s)

3.2 The Customer is entitled to disseminate the Syndicated Research Report(s) within its immediate organisation, including organisations affiliated by majority shareholdings, legally liable partnerships, or other majority ownership structure

3.3 If the Customer is a Representative Organisation, the entitlement outlined in Clause 7.2 DOES NOT extend to parties who hold membership or similar interest in the Representative Organisation, except by specific written permission from WI and the payment of further Fees associated with a Multi-User Licence

3.4 The Customer is entitled to extract elements of the Syndicated Research Report and re-use them for internal and external presentations, subject to the doctrine of Fair Use

3.5 At all times the Customer must identify any information extracted from the Syndicated Research Report in 7.5 above as being from WI  $\,$ 

#### 4. Warranties

No advice or information whether oral or written provided by WI to the Customer through the Syndicated Research Report(s) shall create any warranty not expressly stated in this Agreement.

The Client warrants and undertakes to abide by the UK Copyright Designs and Patents Act 1988 Section 77 & 78, and undertakes to obey the copyright restrictions on any materials received as part of this Agreement.

Please contact Wine Intelligence for full terms and conditions

# W?ne intelligence

Connecting wine businesses with knowledge and insights globally

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